

Return form

Pay attention, you cannot apply for a replacing product due to technical reasons.

Name			
Zipcode/Postal code		House number	
Phone number		Order number	

Return shipment:

In case you have not received the article you wished for, you can return it within 14 days after you've received the package. The package will need to be cleaned, undamaged and in the original packaging. In case you would prefer the same article in a different size or color, you can easily order it again through the website. You will be able to see right away if the article is in stock or not. Damaged articles will need to be reported within one working day.

Ways of offering:

- On the website you will find a link for returns. After clicking on the link you will have to follow the steps and print the label, the delivery stroke and the package label.
- Packages that have been delivered with DPD can be returned free of charge at a DPD parcelshop or DHL service point. (DPD takes up to 5 working days and DHL up to 10 working days to return).
- You can find the closest Dpd parcelshop via www.dpd.nl and DHL via www.DHLparcel.nl
- If your package is longer than 1 meter or heavier than 20 kg and the content is not able to be spread over more packages, you will handle as a "big package" and you can contact customer service. For big packages (like wheelbarrows) that are delivered via Sanders Friton, you can contact the customer service.
- Only the above manners will give you the opportunity to return your packages free of charge.

Returns from foreign countries.

For returns from foreign countries (countries outside The Netherlands), the costs are for the sender/buyer.

Retouradres:

Agradi bv
Graaf van Solmsweg 52-K

5222 BP 's-Hertogenbosch
The Netherlands

Reden retour

- A. Does not fit expectations
- B. Does not fit
- C. Defect/ not complete
- D. Order incorrectly
- E. Delivered incorrectly

Desired action

- X: Credit
- Y: Repare/ replace (Explain what is defect)

Article number	Amount	Action	Explanation	Reason return

Please include this form in the box.

Remove previous stickers/labels from the box